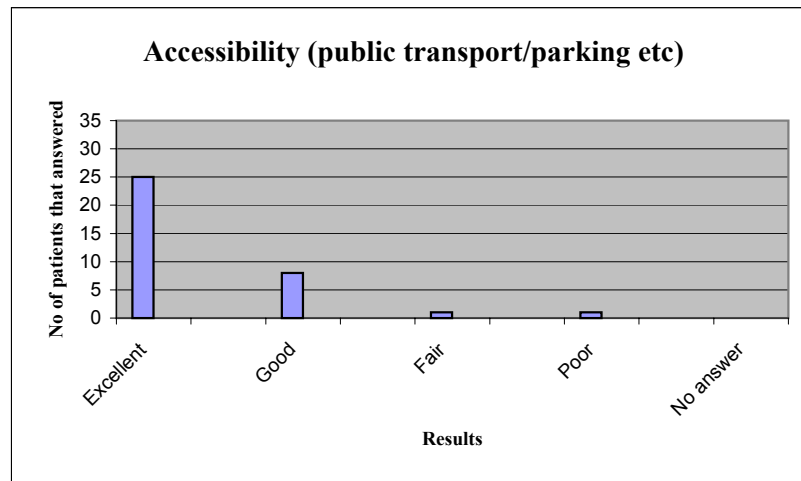


PARKSIDE ONCOLOGY CLINIC - PATIENT QUESTIONNAIRE SUMMARY
October - December 2005

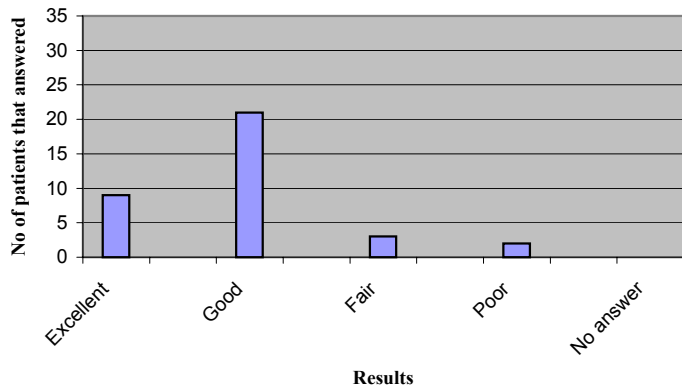
All information is based on approximately 35 patients who have answered our questionnaire

ALL PATIENTS

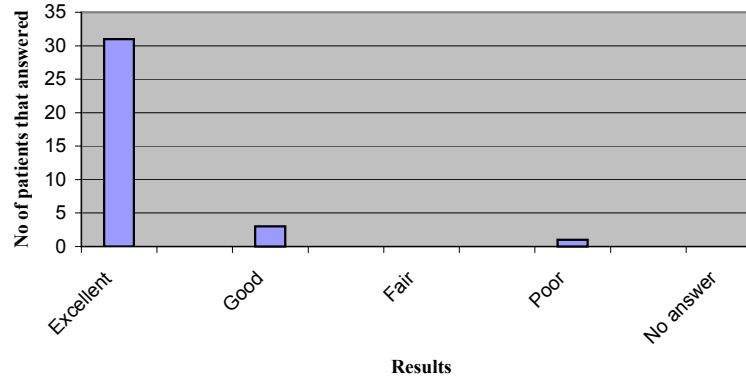
On your visit(s) to the Clinic, how did you rate your experience of the following overall:



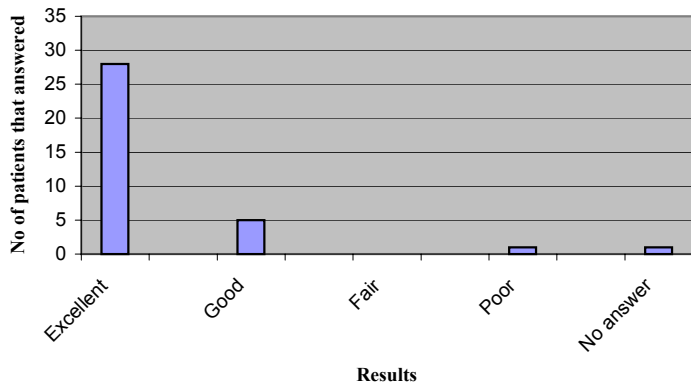
Waiting area environment



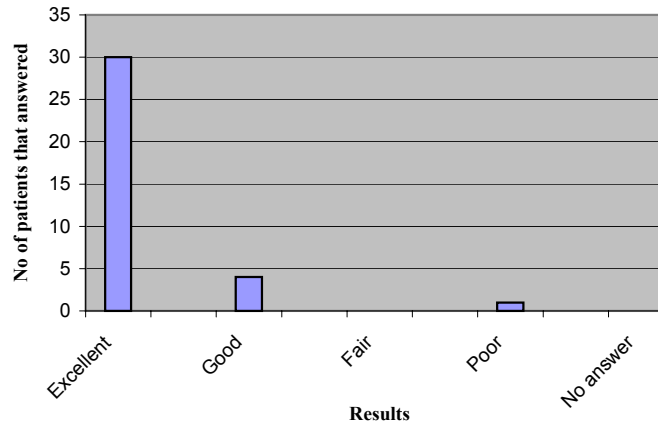
The general atmosphere of the clinic



Maintenance of your confidentiality/privacy

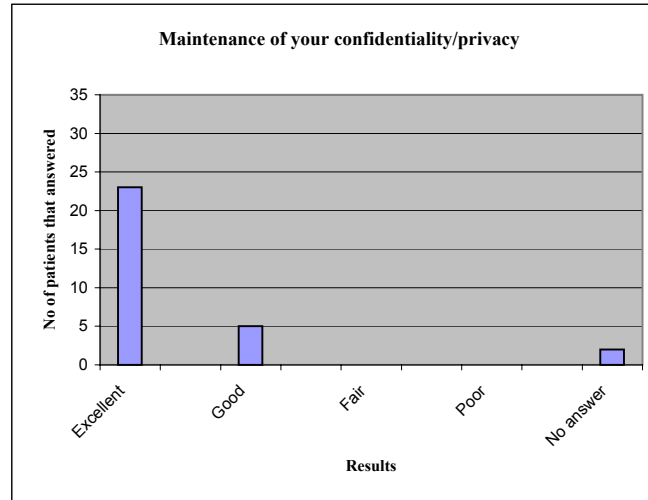
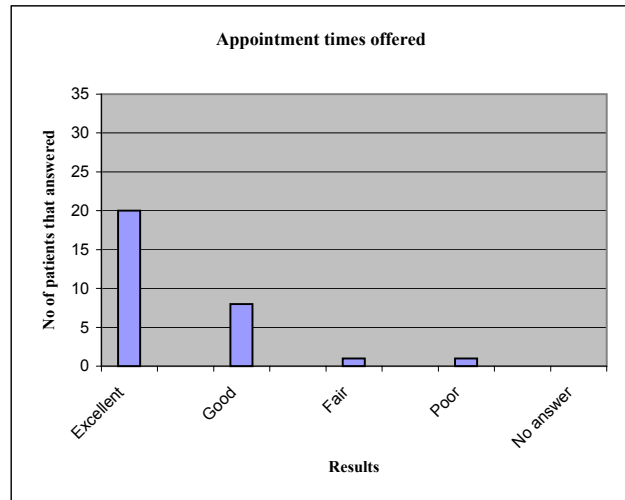
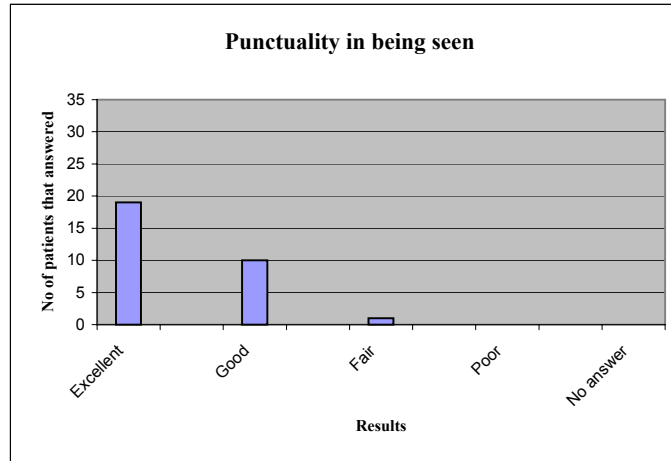
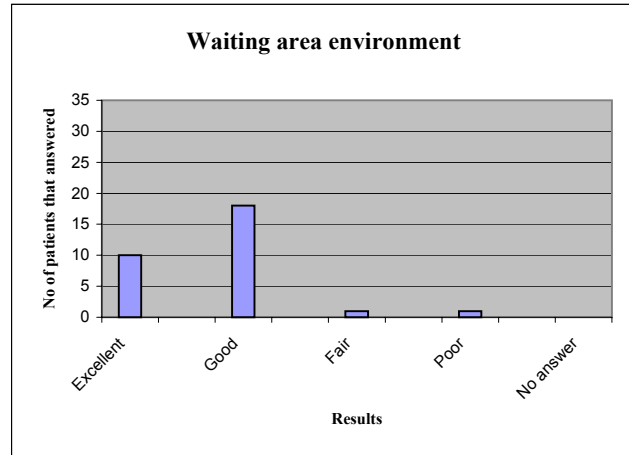


Receptionist's attentiveness

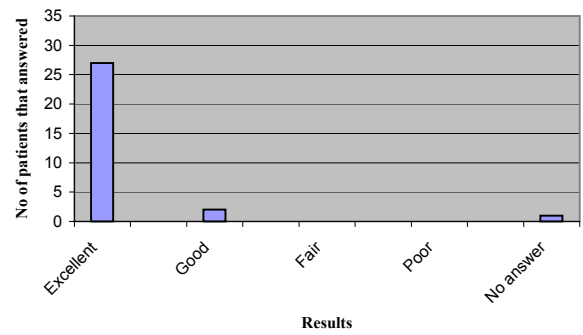


RADIOTHERAPY PATIENTS ONLY

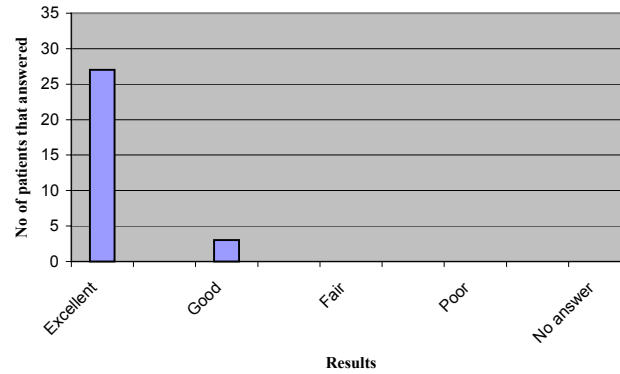
On your visit(s) to the Radiotherapy Department how did you rate your experience of the following overall:



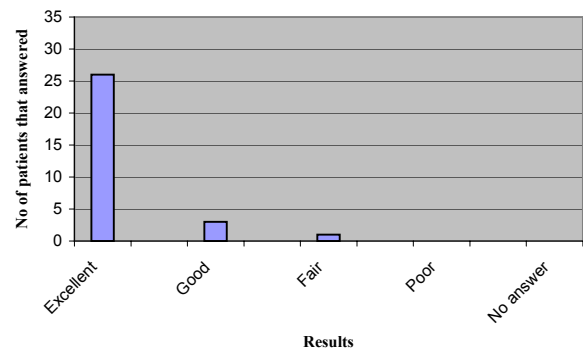
The standard of care given by your Radiographer



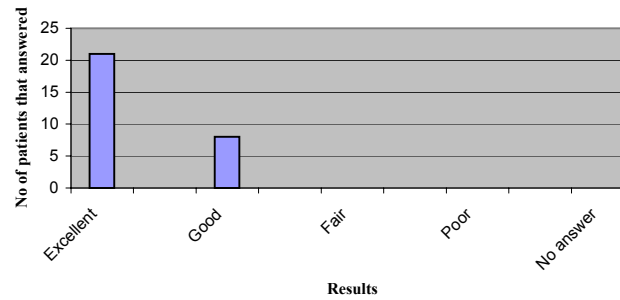
The standard of care given by your Consultants



The staff's attitude toward you



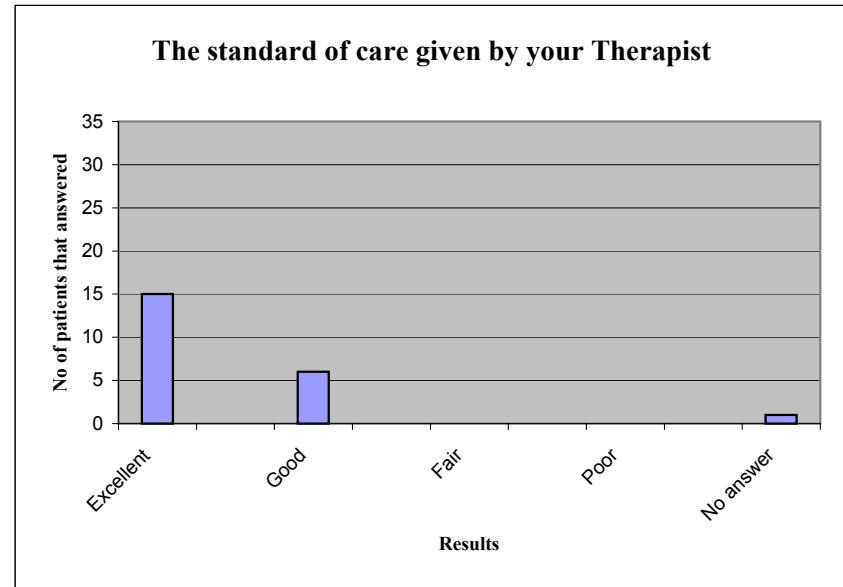
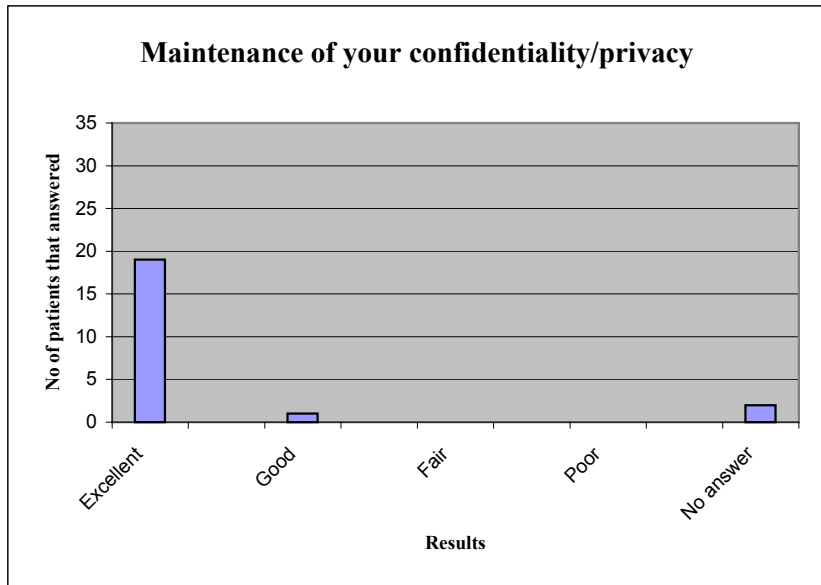
How useful and appropriate did you find the information given to you concerning your radiotherapy planning and treatment



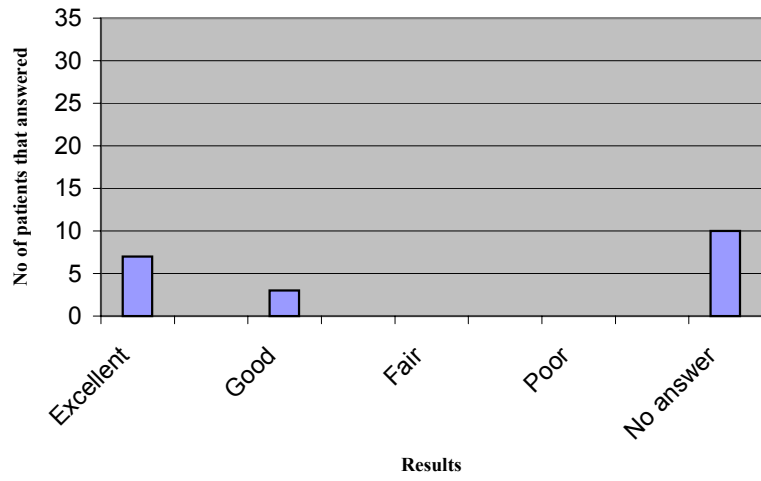
COMPLEMENTARY THERAPIES

(for users of Aromatherapy, Massage, Reflexology and Indian Head Massage)

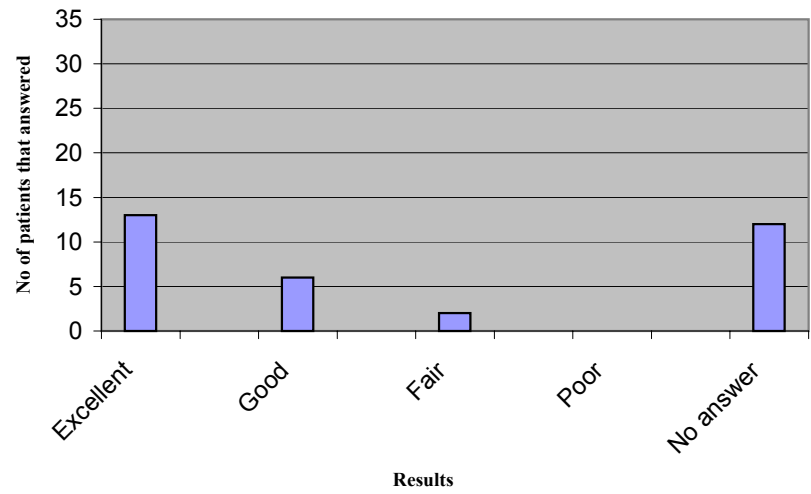
On your visit(s) to the Complementary Therapy session(s), how did you rate your experience of the following, overall:



The staff's attitude towards you

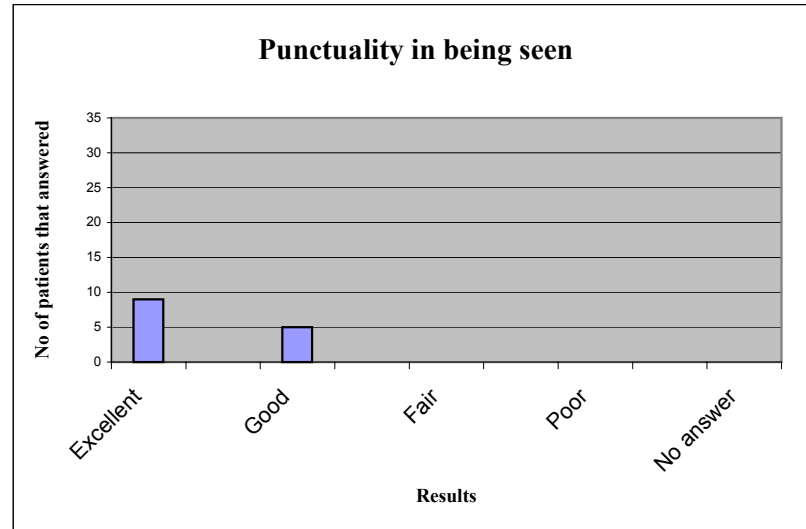
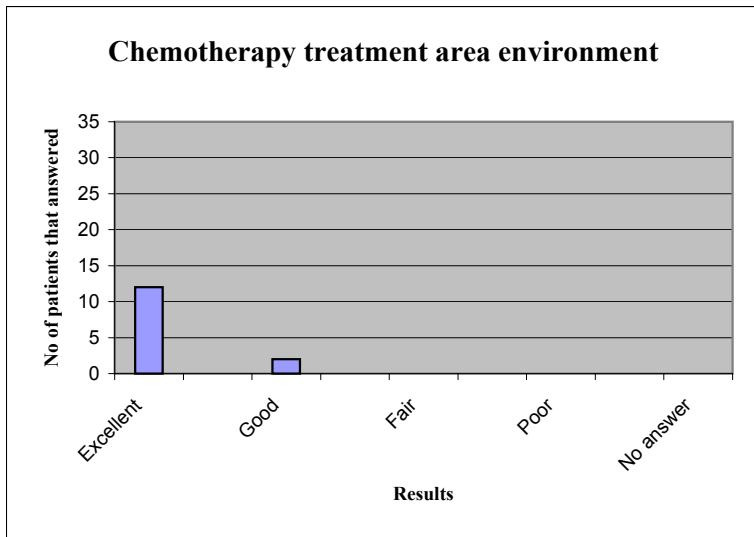


How helpful did you find the therapy session(s)

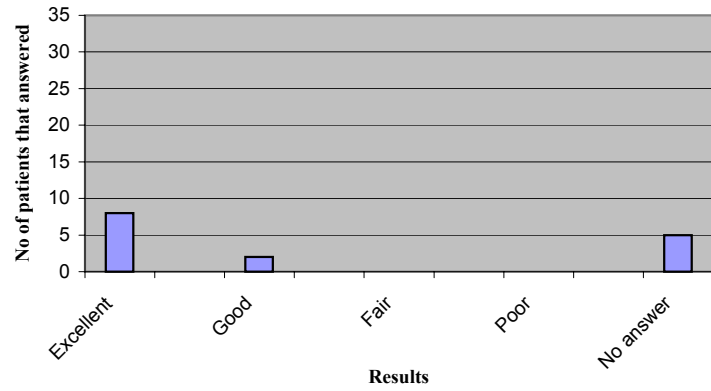


CHEMOTHERAPY PATIENTS ONLY

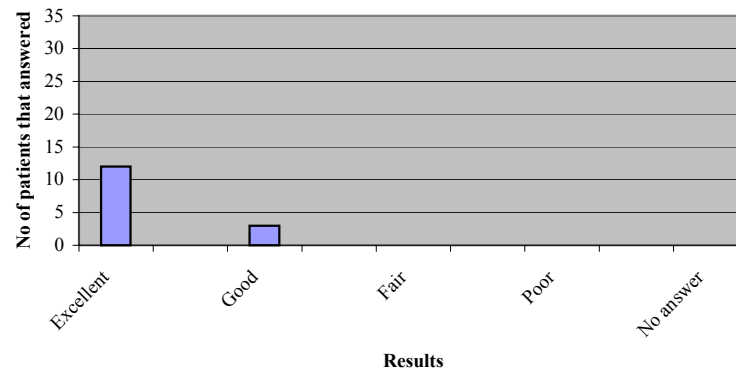
On your visit to the Chemotherapy Department, how did you rate your experience of the following overall:



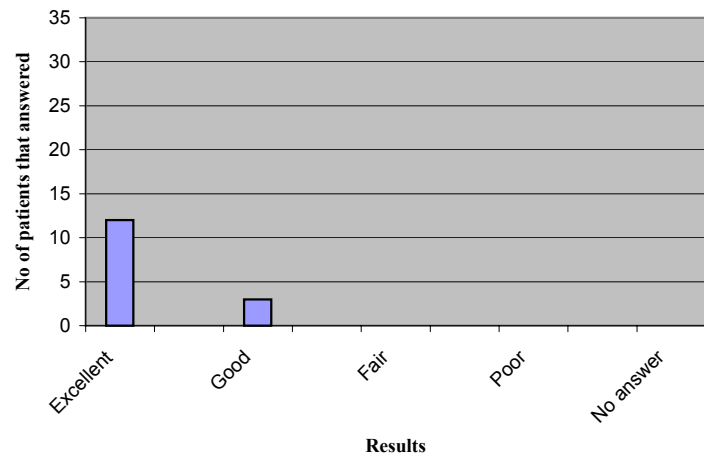
Explanation of any delays (if applicable)



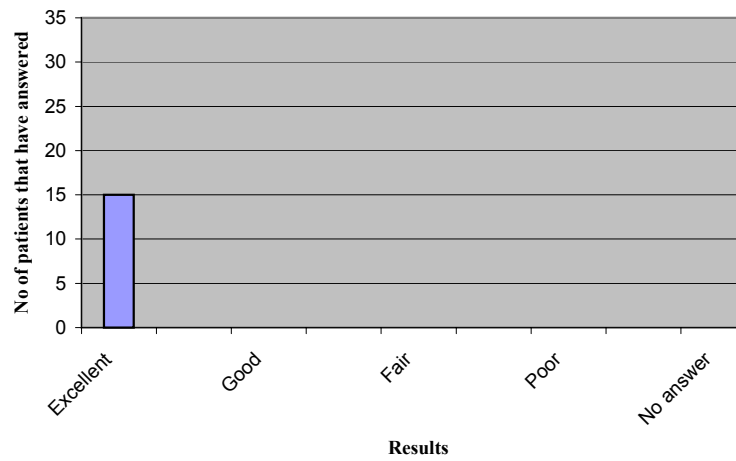
Appointment times offered



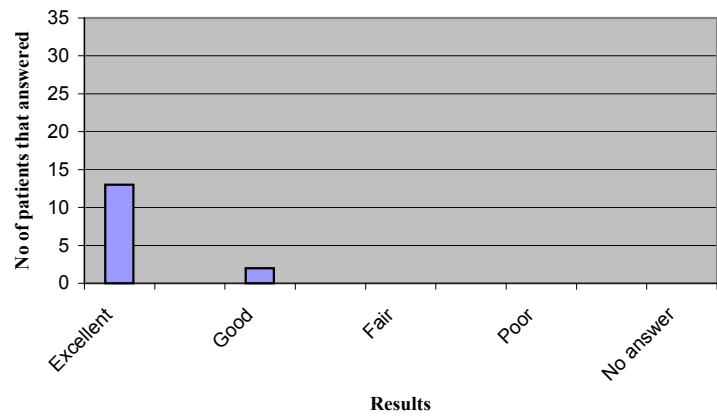
Maintenance of your confidentiality/privacy



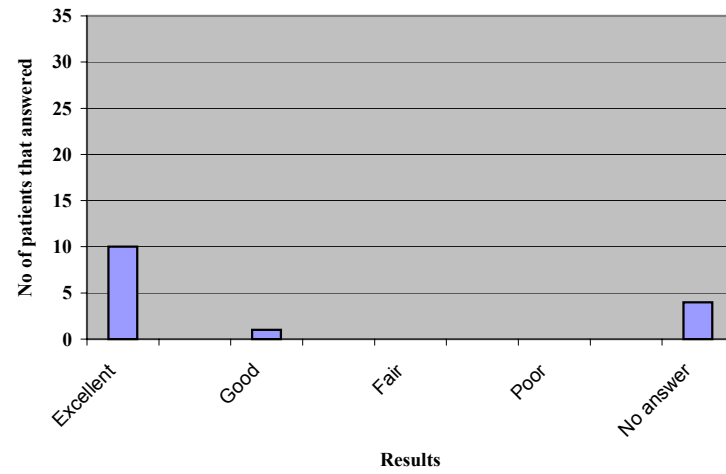
The standard of care given by your nurse



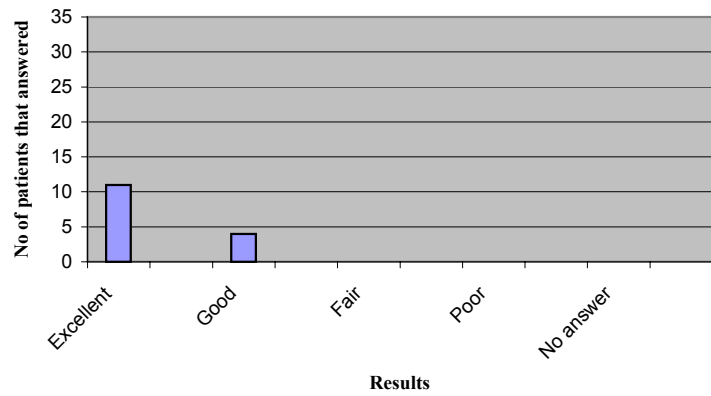
The standard of care given by your consultant



The staff's attitude towards you



How useful and appropriate did you find the information given to you concerning your Chemotherapy and treatment



How useful and appropriate did you find the information and advice

